



## **PASCAL Delivers**

PASCAL Delivers is a rapid book-delivery service provided by the **Partnership Among South Carolina Academic Libraries** which enables students, faculty and staff across the state to request and receive books from academic libraries in South Carolina. Over 9 million items are available in the catalog and books usually arrive within a few days!

### **User FAQ**

#### **What does PASCAL Delivers cost?**

The PASCAL Delivers service is free to eligible borrowers at [participating PASCAL libraries](#).

#### **What is in the PASCAL Delivers catalog?**

The PASCAL Delivers catalog is available at <http://www.pascalcat.org>. The PASCAL Delivers catalog is a combined, or "union" catalog -- a listing of over 9 million items owned by PASCAL member-libraries. The catalog includes books, journals and periodicals, audiovisual materials, sound recordings, electronic resources, government documents, archives and manuscripts, maps, and music scores.

#### **Who can borrow books using PASCAL Delivers?**

Current students, faculty, and staff at participating libraries have access to PASCAL Delivers. Through the PASCAL Delivers catalog, books that are not available locally can be requested from other member libraries. Patrons must be "in good standing" at their home library (no overdue books or fines) in order to use the service. PASCAL patrons can also go to other libraries to borrow materials in person using the Visiting Patron service.

#### **How long can I keep a book I get through PASCAL Delivers?**

PASCAL Delivers items can be checked out by patrons for up to 6 weeks and renewed for an additional 3 weeks.

#### **How many books can I get?**

All PASCAL Delivers users are allowed to have 25 requests; a "request" is defined as a book at any stage in the system. Outstanding requests that await a reply from a library are requests; books you have in your possession are requests; books you've returned to your library that are still en route to the owning library are requests.

## **Can I use PASCAL Delivers to get e-books, articles, videos, or items other than print books?**

At this time, PASCAL Delivers only provides access to print books from other libraries.

## **How is PASCAL Delivers different from Interlibrary Loan?**

For users, PASCAL Delivers is faster. PASCAL Delivers is a patron-initiated system; the patron sends a lending request directly to a lending library without involving the patron's home institution. The book will be sent to the patron's home institution, at which point the patron's home library becomes involved with the process. By cutting out the library "middle man," this system is faster and cheaper for libraries to use.

## **How do I check out books in person at another PASCAL library?**

If you're able to use PASCAL Delivers, you can also go in-person to visit another PASCAL Delivers library and check out the book yourself. You will need to present a picture ID and know your institutional ID and the authentication code you use to request books using PASCAL Delivers. Note that in-person patrons have different limits from PASCAL Delivers patrons; in-person patrons are limited to three items and the checkout period for these items is three weeks with no renewal.

## **How will this service work for me?**

From your home-library's web site, there will be a link to PASCAL's catalog. Your home library may be able to put a "pass-through link" inside your home catalog, so that if you don't find what you want at home, your search is replicated in the PASCAL Delivers catalog. When you find a book you want, click the "request this item" link, select your home institution from the drop-down list, and enter your library card authorization. Your authentication number is something that you'll need to get from your home library. After you've entered your name and unique ID, you'll receive confirmation that your request was successful. In a couple of days, you will receive an email from your home library saying that the PASCAL book you requested is available for pickup. Normally you will receive your request in a few days, depending on the time of day of the request and other workflow factors. When you receive an email that the book is available for pick-up, take your library card with you and you'll check out the book from your home library. When you're finished, you return the book to your home library and they take it from there.

## **What is the PASCAL Delivers fee for lost books?**

The cost for replacing a lost book is \$100.00 (\$75.00 replacement fee + \$25.00 handling fee). After the 6-week lending period has expired, patrons will receive three overdue notices. After the third notice, patrons will be billed \$100.00.

For additional information, please visit the [PASCAL Delivers section on our member page](#).

The Statewide Electronic Library for Higher Education is coordinated by PASCAL, its [members](#) and [other partners](#).

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